

Child Welfare Research and Training Project

ISU Service Training Team

Purpose: To educate, empower, support, and collaborate with human service professionals and community members to ensure and protect the welfare of Iowa's children and families.

Who we are	The Service Training Team , through contractual agreements between ISU and the Iowa Department of Human Services (IDHS), works with University of Northern Iowa (UNI) and external content experts to provide training support, instructional design, learning outcomes improvement, research, and Federal Title IV-E curriculum statistics consultation. The team provides leadership to ensure training facilitators, IDHS field staff and community partners are well equipped to protect the welfare of Iowa's children and families. The team leverages the university's academic and technical resources to expand training impact, build quality, and forge alliances for training delivery.
What we do	<ul style="list-style-type: none"> ✓ Deliver applicable, evidence-based trainings for IDHS Social Workers and Supervisors ✓ Conduct annual, comprehensive evaluations of foundational social worker training ✓ Supply event coordination and support, including materials, venues, and guest speakers ✓ Implement the Title IV-E State Training Plan for IDHS and conduct compliance review ✓ Design and develop interactive eLearning and training materials ✓ Staff Early Access and Child Care Initiatives ✓ Propose strategy proposals for learning outcomes improvement ✓ Design and distribute marketing and promotional materials for courses ✓ Provide professional development for continuous improvement ✓ Advocate for best practices in child welfare and diversity, equity, and inclusion training
The numbers in FY21	<ul style="list-style-type: none"> ✓ Partnerships with Content Experts 13 ✓ Recordings and eLearnings posted 50 ✓ Trainings recorded 64 ✓ Promotional materials sent to DHS Field 79 ✓ Guest speakers coordinated for trainings 170 ✓ Training material packets for learners 835 ✓ Training support virtual training hours 1,544 ✓ Training participants supported 4,944
Team Highlights	<ul style="list-style-type: none"> ✓ Learning Outcomes Improvement Plan Enhancements; created structure and improved processes including the Annual Course Review, post-training evaluation qualitative analysis, and Equity Lens in Training ✓ Title IV-E training for DHS Counterparts and curriculum statistic ✓ Training Support Improvements; sending materials to participants via mail during pandemic, CW RTP introductions, streamlined printing process ✓ Intercultural Development Inventory completed by ISU and DHS team ✓ Father Engagement Statewide Training ✓ Motivational Interviewing Foundational Course revisions; coordination of new eLearning and capacity building of three new trainers ✓ Created pre and/or post tests for 14 foundational courses
Graduate Research Assistants	<ul style="list-style-type: none"> ✓ Child welfare practices review ✓ Comprehensive program evaluations research ✓ Research and analysis of training and child welfare best practices ✓ 60 day follow up surveys and qualitative analysis ✓ Knowledge check data analysis

Iowa State University
Department of Human Development and Family Studies
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