

Child Welfare Research and Training Project

ISU Service Training Team

Iowa State University Partnership with the Iowa Department of Human Services

Purpose: To educate, empower, support, and partner with human service professionals and community members to ensure and protect the welfare of Iowa's children and families.

Who we are	Since, 1988, the ISU Service Training Team has continued partnerships with the Iowa Department of Human Services (IDHS), University of Northern Iowa (UNI) and community content experts. The team works to ensure training facilitators, community partners, and IDHS field staff are well equipped to protect the welfare of Iowa's children and families. They provide training administration, event coordination, design and development, instructional support, learning systems support, and learning outcomes improvement strategies within this partnership. The team leverages academic and technical resources within the university to expand training impact and build community alliances for training delivery.
What we do	<ul style="list-style-type: none"> ✓ Deliver applicable, evidence-based trainings for IDHS Social Workers and Supervisors ✓ Conduct annual, comprehensive evaluations of foundational social worker training ✓ Supply event coordination and support, including materials, venues, and guest speakers ✓ Implement the Title IV-E State Training Plan for IDHS and conduct compliance review ✓ Design and develop interactive eLearning and training materials ✓ Administer the State of Iowa IDHS Learning Management platform ✓ Conduct New Social Worker orientations on training plans ✓ Oversee client support for Mandatory Reporters in the State of Iowa ✓ Staff Early Access and Child Care Initiatives ✓ Propose strategy proposals for learning outcomes improvement ✓ Design and distribute marketing and promotional materials for courses ✓ Provide professional development for continuous improvement ✓ Advance advocacy for best practices in child welfare and cultural diversity training
The numbers in FY20	<ul style="list-style-type: none"> ✓ E-learnings created 5 ✓ Promotional materials distributed 50 ✓ New Social Worker orientation delivered 97 ✓ Training hours supported 1,008 ✓ Training participants in courses 3,727 ✓ Mandatory Reporter clients supported 13,767 ✓ Mandatory Reporter certificates issued 157,236
Significant Highlights	<ul style="list-style-type: none"> ✓ Design and development of cultural diversity training, <i>Inclusion Through a New Lens</i>, in collaboration with community partner ✓ Administration and implementation of IDHS's portal on new State of Iowa Learning Management System platform ✓ Partnership with St. Luke's Hospital System on training for child interviewing ✓ Collaboration with Cultural Equity Alliance on review of new social worker training
ISU Student & Faculty Opportunities	<ul style="list-style-type: none"> ✓ Administrative support opportunities ✓ Information systems client support positions ✓ Comprehensive program evaluations research ✓ Research and analysis of training and child welfare best practices
FY21 Funding	<ul style="list-style-type: none"> ✓ Funding is from the Iowa Department of Human Services Bureau of Service Support and Training, Bureau of ACFS/Child Care, and Bureau of Child Welfare and Community Services.



Department of Human Development and Family Studies
 Child Welfare Research & Training Project • 1085 Elm Hall • ISU
 audrah@iastate.edu • 515-294-8224 • <http://childwelfareproject.hs.iastate.edu>

November 2020

