

Child Welfare Research and Training Project
Child Support Training, Outreach, and Research
Iowa State University Partnership with the Iowa Department of Human Services

ISU Helps the Iowa DHS Meet Their Mission	<p>Child Support Recovery Unit (CSRU) in Iowa’s Department of Human Services (DHS) assists families to achieve and maintain economic self-sufficiency by establishing and enforcing child and medical support orders and by processing support payments. ISU’s partnership trains and provides technical support to state-level CSRU workers about state and federal regulations to:</p> <ul style="list-style-type: none"> ✓ Locate non-custodial parents and their sources of income ✓ Establish paternity and establish, modify, suspend and reinstate support orders ✓ Register other states’ orders for enforcement or modification ✓ Enforce, receive and disburse child and medical support orders and payments ✓ Answer customers’ questions and concerns
Services Provided	<p>Training</p> <ul style="list-style-type: none"> ✓ Create new trainings, revise existing trainings, update manuals/guidebooks, and produce technical documents ✓ Provide online self-instructional materials, in-person training and webinars using the ADDIE (analysis, design, development, implementation, evaluation) Instructional Design Process ✓ Update CSRU Attorney Guidebook
	<p>Outreach</p> <ul style="list-style-type: none"> ✓ Parenting: It’s A Life (curriculum for 7th-12th grade students) ✓ Voluntary Paternity Affidavit Program ✓ General Child Support Outreach (website, security, employer)
	<p>Research</p> <ul style="list-style-type: none"> ✓ Analyze data, research specific subject matter, and conduct studies/surveys related to: Parenting: It’s A Life, Voluntary Paternity Affidavit, Child Support Field Staff, Income Withholding, Arrears, caseload analysis, and projects for the Iowa Attorney General’s office
Who We Train	<ul style="list-style-type: none"> ✓ CSRU has 22 field offices with over 400 field staff responsible for establishing and enforcing child support and 40 field attorneys who work child support cases
Our Impact on Iowa Families in FY 2015	<ul style="list-style-type: none"> ✓ 172,432 child support and medical support cases were covered by CSRU field staff ✓ Total collections equaled \$323.6million; families were able to provide basic needs to their children with these dollars
Project Opportunities	<ul style="list-style-type: none"> ✓ Research outreach data ✓ Research child support data ✓ Present Parenting: It’s A Life in schools ✓ Complete an internship/assistantship – for graduate and undergraduate students
Funding	<ul style="list-style-type: none"> ✓ FY 2017 \$1.7 million direct costs